Thank you for joining us! Now that your AT&T U-verse℠ installation is complete, we invite you to browse this easy-to-use guide to learn all that your new service has to offer. You’ll find step-by-step instructions for the most popular AT&T U-verse TV features, plus special features that are waiting to be discovered. Or, use the table of contents or index to go directly to the things you want to do. Enjoy. It’s all coming together. For you.
Features of your AT&T U-verse TV remote
You can quickly check which features are available on your remote and how to use them.

How to use this guide:
- We've put the remote buttons in UPPERCASE letters and all TV screen names and menu items in bold italic letters to make the step-by-step instructions in this guide even easier to follow.
- Want to read up on a specific feature? If you can't find what you're looking for in the table of contents, turn to the Index that begins on p. 45. Happy reading!

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5 Features of your AT&T U-verse TV remote
6 Your AT&T U-verse HD-ready TV receiver
6 AT&T U-verse Advanced TV
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9 Turn on/off AT&T U-verse TV
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Use the interactive program guide
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Set up your PIN
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Rent from the video store
Access free on-demand videos
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TV & Internet connectivity
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Did you know? You’ve got a four-function remote! See p. 16 for step-by-step instructions for programming up to two more devices (your remote was programmed to control the TV and receiver at time of installation).

Edit text on the search screen, p. 19
Change screen dimensions to fit widescreen TVs, p. 14
Navigate channels, menus, and screens using arrows
Go to program info screen, p. 13
Go to the interactive program guide screen, p. 18
Return to previously viewed live TV channel, p. 11
Exit from a menu screen or return to live TV, p. 12
Go to list of recorded TV programs, p. 34
Record TV with one click, p. 23
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Skip back in 7-second segments, p. 22
Fast-forward in 30-second increments, p. 23
Go to Video On Demand (VOD) library, p. 24
View personalized weather, sports, and traffic info on the AT&T U-bar, p. 38
Control other devices with mode buttons, p. 16

Features of your AT&T U-verse® remote control

Turn the page to learn about your HD-ready receiver. | uverse.att.com/uconnect

Note: Actual equipment and appearance of menu screens subject to change.
Black bars on your TV screen? If you watch standard-definition programming on your HDTV, you can minimize or eliminate black bars on the side of your screen by pressing ZOOM on your remote.

Benefits of HD: Seeing is Believing

> Clarity. The HD digital signal is crystal clear and noise free.

> Sharpness. More pixels means sharper pictures. HDTV has about 2 million pixels, compared with 500,000 pixels in analog TV.

> Widescreen picture. High-Definition TV has less “edge cropping” for more intense viewing.

Note: Monthly $10 HD Technology Fee applies for access to HD service. Subscription to an AT&T U-verse programming package required. Premium HD channels require subscription fees.

All you need is your own HDTV...
Of course, in order to use your AT&T U-verse HD service, you must have an HDTV.

And our HD Service
When you add access to our HD service for just $10/mo., you’ll enjoy a robust variety of channels in our ever-growing HD lineup.

AT&T U-verse receiver + your HDTV + HD content = a world of difference!

AT&T U-verse TV Guide

Your AT&T U-verse™ HD-ready TV receiver.

Most AT&T U-verse programming packages include one HD-ready receiver and digital video recorder (DVR) service. Plus, you can add more receivers for a low monthly rental fee. Our advanced DVR records four shows simultaneously, up to two can be HD based on availability. You never have to miss your favorite shows, even if they’re on at the same time.

AT&T U-verse Receivers are HD-ready
All AT&T U-verse receivers are equipped to provide a standard-definition and/or a High-Definition (HD) signal. Learn more about our local and national HD channel listings at uverse.att.com/uconnect.

Note: Monthly $10 HD Technology Fee applies for access to HD service. Subscription to an AT&T U-verse programming package required. Premium HD channels require subscription fees.

Need to connect high-end audio equipment? The receiver’s user guide provides common configurations for connecting audio and other devices.
How AT&T U-verse™ delivers Advanced TV.

AT&T U-verse delivers the future of television to you over a network that includes state-of-the-art fiber optics. Simply put, a fiber optic cable is a pipe—a way to transmit data—in the same way that coaxial cable is a pipe. But older networks simply cannot compete with faster, more reliable fiber optic technology.

Why fiber optic network delivery is superior:

TV and high-speed Internet are transmitted by fiber optic light bursts rather than electrical signals. Light bursts travel great distances, with more speed and increased bandwidth, which means AT&T U-verse can send multiple transmissions at the same time, with less signal interference so you enjoy phenomenal picture and sound quality.

What’s in it for you:

- You can watch and record up to four shows at the same time, while also downloading large Internet files to your PC virtually anywhere in the house or even outside.
- AT&T U-verse can deliver more content, including HD, over its fiber optic technology.
- Fiber optic transmission speed changes channels fast, with no drag or delay.
- You get new interactive features that make TV more fun—view slide shows of your own digital photos on TV, play games on TV, get Internet sports or finance news, and more.

INCLUDED: AT&T U-verse installation includes one HD-ready receiver and DVR service with most packages (additional receivers available for a low monthly rental fee). Installation also includes a wireless gateway for home entertainment and productivity that connects you like never before.


The kids can still watch their favorite TV series. While sports are on in the den…

Watch different TV shows in multiple rooms at the same time!

Enjoy wireless convenience anywhere, indoors or outside.

In the yard.

Instant message with relatives in the yard.

Share and print photos from the kitchen.

Watch shows and play games on the den.

Need help on a specific topic? Tune to Channel 411, or press VIDEO ON DEMAND on your remote and select help. Learn more on p. 27.
Turning your TV on and off

1. Turn on your TV.
2. Press AT&T then power at the top of your AT&T U-verse remote control. The power button on the U-verse receiver will be lit green, and the last channel viewed will appear onscreen.
3. When you’re done watching TV, press AT&T and power again to turn off the receiver. Then turn off your TV.

You can control your TV and two other devices with your remote. Turn to p. 16 for more information.

Changing the channel

One of the first differences you’ll notice between AT&T U-verse TV and your old service is the fast channel changing.

> To move up or down one channel, press the + or – on the remote's ch/pg button.

With its state-of-the-art fiber optic technology, AT&T U-verse offers a whole new way to experience TV. This section will get you started with the basics, then guide you through the advanced features that will change your view of what your TV can do for you.

Now your TV screen shows you so much more.

AT&T U-verse TV provides channel changing without delay, superior screen navigation, Picture-in-Picture channel surfing, and intuitive menus. Learn more beginning at right.

You have the power to shift time, even stop it: With DVR capability, AT&T U-verse TV puts you in charge. Stop live TV, replay anytime, and record and watch programs on your schedule. Learn more on p. 22.

To return to the channel you were watching previously, press LAST.

Press and hold the ch/pg button to scroll continuously through the channels. The channel number and program title will appear at the bottom of the screen.

Note: If the new channel doesn’t appear, it may be one that you don’t receive.

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Now your TV screen shows you so much more. AT&T U-verse TV provides channel changing without delay, superior screen navigation, Picture-in-Picture channel surfing, and intuitive menu...
How to access and navigate your AT&T U-verseSM onscreen menus.

The MENU button
The MENU button gives you one-button access to all the features of your AT&T U-verseSM TV service, including searching, recording, parental controls, and more. Note: You’ll find step-by-step instructions throughout this guide for the features mentioned in this section.

ACCESSING THE MAIN MENU SCREENS
1. Press MENU on your remote. The AT&T U-verse main menu screen appears.
2. Use left/right arrows to choose a heading in the main menu screen.
3. Select live TV to access the guide, your favorite channels listing, or the program search feature. See p. 18 for more information.
4. Select recorded TV to view a list of all the programs you have recorded on your DVR. See p. 34 for more information.
5. Select Videos On Demand (VOD) to access the video library or watch a program you’ve already rented. See p. 24 for more information.
6. Select options to customize your menu and guide settings, manage parental locks, and more. See p. 14 for more information.

The INFO button
The INFO button gives you one-button access from a series of informative how-to videos. See p. 27 for more information.

1. Use the down arrow to select an option from any of the drop-down menus that appear beneath a selected menu.
2. Press OK to open the selected menu.

More help with accessing menus

SIMPLIFIED 

ACCESSING THE MAIN MENU SCREENS

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5. Select options to customize your menu and guide settings, manage parental locks, and more. See p. 14 for more information.

The INFO button
Press the INFO button at any time to learn more about a program you are watching or want to watch in the future. Or, schedule a recording from any program info screen.

How to access and navigate your AT&T U-verseSM onscreen menus.

Where do you find on-demand videos to watch? You can find the Video On-Demand (VOD) channel in your interactive program guide, or press VIDEO ON DEMAND (VOD) on your remote to go to the video store. Learn more on p. 24.

GETTING INFO FROM WITHIN MENU SCREENS
You can access the program info screen from within menu screens.

1. Press INFO. The program info screen appears with a short description of the program, including running time.

2. Use the right arrow to view information about the cast and crew.

3. To record the program, or set up a series recording, use the down arrow and press OK to select the desired action. See p. 31 for more information.

4. Press EXIT TO LIVE TV to return to the program you were watching.

See “Menu navigation tips” at left for more help with accessing menus.

Turning the page to learn how to customize your viewing experience.

uverse.att.com/uconnect

Menu navigation tips
Before accessing your onscreen menus, it’s helpful to know how to choose, select, and exit from the menu screens.

1. Use the left/right arrows to select items in the horizontal menu that appears at the top of any AT&T U-verseSM screen.

2. Use the up/down arrows to choose items in vertical menus that appear when you highlight an item in the top menu bar.

3. Press BACK to return to the last menu screen that you were viewing.

4. Press EXIT TO LIVE TV to dismiss the screen and return to your TV program.

Turn the page to learn how to customize your viewing experience. uverse.att.com/uconnect

Picture-in-Picture browsing and fast channel changing are only the beginning. A world of new features is available to you with the press of a few buttons on your remote.

Menu navigation tips
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Customize your TV screen for HD, change your screen language, and more.

Temporarily turn off all sound. Press Mute on your remote. You’ll see a mute indicator onscreen. Press again to restore sound.

### 720p High Definition or 1080p High Definition
- **Press OK.** Use the arrows to select continue and press OK again.
- **Zooming in and out of the picture.** If you watch standard-definition programming in widescreen mode on a widescreen HDTV, block bars will appear on the sides of the program. To remove the bars:
  - **Press zoom** to see the current zoom setting onscreen.
  - **Press zoom** repeatedly until you reach the zoom you want. There are five settings:
    - **Normal:** displays the normal image.
    - **Zoom 1 to 3:** increases the zoom.
    - **Stretch:** expands the image to fill the screen (may cause distortion of picture).
  - **Select the language you want using the up/down browse arrows and press OK.**
  - **Select save, and press OK.**
  - **Select secondary audio if available option using the up/down arrows.** Press OK.
  - **Select zoom and press OK.**
  - **Select and save.**

### Turn sound effects on/off
- **Press Menu on your remote.** Use the right browse arrow to select options. Use the down arrow to select system settings Press OK.
- **Select secondary audio.** Press OK.
- **Select sound effects.** Press OK.
- **Select using the down arrow press OK.**
- **Select save and press OK.**

###Turn the sound effects on, go through the above steps, but select an step 3.
Program your universal remote to control up to four devices.

Your AT&T Universal remote was set up to control your TV and receiver at the time of installation. You can also set up to two other devices like a DVD player, stereo receiver, or home theater in a box.

Assigning Devices to the Mode Buttons
These steps walk you through programming the TV, DVD, and AUX device mode buttons. (The ATV button already controls the AT&T Universal receiver.)

1. Turn on the TV or other device that you want to program into the remote.
2. Aim the AT&T U-verse remote at the device, and press and hold the mode button (TV, DVD, AUX). You will assign to.
3. If you are setting up the AT&T U-verse remote at the device, and press and hold the mode button (TV, DVD, AUX) you will assign to.
4. Release both. Mode buttons will flash twice.
If you hold the mode button, press OK. Release both. All mode buttons will flash twice.

If you have 10 seconds to enter your devices:
1. Press TV, DVD, or AUX to assign it to.
2. Press and hold the mode button, then press OK. All mode buttons will flash twice.
3. Press TV or DVD, then press OK. The mode buttons will flash twice. Then press TV or DVD to save the settings.
4. Press and hold the mode button, then press OK. The power buttons will flash twice.

More help for programming your remote:
- These instructions do not require you to enter a manufacturer’s code for each device, because codes for most products are stored in the remote.
- If you are unable to add a device, or want to learn about advanced features like reassigning mode buttons, refer to the AT&T U-verse receiver owner’s guide provided at installation.
- To watch a video about programming your remote, press HELP, then select Help On Demand. To see video titles on the screen.

To assign the volume controls to any or all devices programmed in the remote:
1. Press and hold the ATV button, then release both. Mode buttons will flash twice.
2. Enter 9 5 using the number keypad. ATV will flash twice.
3. To send the volume controls to devices assigned to DVD or AUX, press the related mode button. It will flash three times.
4. If you want VOL and MUTE to control all devices depending on the active mode, press OK. ATV will flash three times.

CONTROLLING CHANNEL SELECTION
Channel controls like CH/PK and LAST affect the ATV U-verse receiver in all device modes.
1. Press and hold ATV. ATV will flash twice.
2. Enter 9 T using the number keypad DVD will flash twice.
3. Press ATV. ATV will flash twice. Then press TV, which will also flash twice.
4. Press DVD and/or AUX to control those devices, allowing them to flash twice.

To assign channel controls to any or all devices programmed in the remote:
1. Press and hold ATV. ATV will flash twice.
2. Enter 9 T using the number keypad. ATV will flash twice.
3. Press ATV. ATV will flash twice. Then press TV, which will also flash twice.

Did you time out?
If you’re interrupted while programming your remote, the process may time out before you complete the setup. The mode buttons will flash red, and you will need to start over.

CONTROLLING POWER ON OTHER DEVICES
POWER controls the ATV U-verse TV affect the ATV U-verse receiver in all device modes.
1. Press and hold ATV. ATV will flash twice.
2. Enter 5 6 using the number keypad. ATV will flash twice.
3. Press ATV. ATV will flash twice. Then press TV, which will also flash twice.

To assign power on other devices:
1. Press and hold ATV. ATV will flash twice.
2. Enter 9 T using the number keypad DVD will flash twice.
3. Press ATV. ATV will flash twice. Then press TV, which will also flash twice.
4. Press DVD and/or AUX to control those devices, allowing them to flash twice.

When done adding devices, press OK. ATV will flash three times.

Restoring Default Settings
1. Press and hold ATV. ATV will flash twice.
2. Enter 9 0 0 using the number keypad ATV will flash twice.

Visit the page to see how to create a favorite channels guide. | uverse.att.com/uconnect
Easily find what you want to watch, and block out what you don’t.

See what’s on using the interactive program guide

Press GUIDE to see your complete AT&T U-verse TV program listing. Then use:

▲/▼ to move up/down a page at a time

►/◄ to scroll times

FF/REW to jump forward/back 24 hours

Highlight a program to view more details (what live video if it’s currently on). Then:

Press OK to begin watching the program.

If it’s not currently on, a program info screen will appear.

Press INFO for viewing options and more information, like cast and crew.

Press RECORD to record the program. (Learn more about recording on p. 22.)

Press GUIDE to simply exit the guide and return to the program you were watching.

Create a program guide with just your favorite channels

Press MENU to see options, then "channel options". Press OK.

Select "favorite channels", and press OK. A list of all available channels appears.

Use ▲/▼ on-screen arrows to select channels.

Press OK to begin watching the program.

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Press GUIDE to simply exit the guide and return to the program you were watching.

A list of results appears on your TV. Then:

Press the arrow keys repeatedly to tab to the results list.

Highlight a title or name using the up/down arrows, and press OK for more options.

If you select a title, you can choose to record the program or watch it now if it’s currently on. (Learn more about recording programs on p. 31.)

If you select a name, you’ll see a list of programs with that actor or director. Select a title to view details. Press OK to record or watch the program.

If “More…” appears next to the title, a list of all programs with that title appears. Select a title from the list. Press OK to record or watch the program.

If “VIDEO” appears next to the title, you can watch a preview or rent the program. Learn more about Video On Demand (VOD) on p. 24.

NARROWING YOUR SEARCH BY TITLE, PEOPLE, OR VIDEO ON DEMAND (VOD)

From the search screen, use the arrows to select options on the onscreen keyboard. Press OK.

From filter results, choose title, Video On Demand (VOD), or people, depending on what you are searching for. Press OK.

Enter your search term and select a program as described at left.

Guide

Settings

Filter channels

Source

Options

Parental lock

Easily find what you want to watch, and block out what you don’t.

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Highlight a program to view more details (what live video if it’s currently on). Then:

Press OK to begin watching the program.

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Press INFO for viewing options and more information, like cast and crew.

Press RECORD to record the program. (Learn more about recording on p. 22.)

Press GUIDE to simply exit the guide and return to the program you were watching.

Create a program guide with just your favorite channels

Press MENU to see options, then "channel options". Press OK.

Select "favorite channels", and press OK. A list of all available channels appears.

Use ▲/▼ on-screen arrows to select channels.

Press OK to begin watching the program.

If it’s not currently on, a program info screen will appear.

Press INFO for viewing options and more information, like cast and crew.

Press RECORD to record the program. (Learn more about recording programs on p. 31.)

If you select a title, you can choose to record the program or watch it now if it’s currently on. (Learn more about recording programs on p. 31.)

If you select a name, you’ll see a list of programs with that actor or director. Select a title to view details. Press OK to record or watch the program.

If “More…” appears next to the title, a list of all programs with that title appears. Select a title from the list. Press OK to record or watch the program.

If “VIDEO” appears next to the title, you can watch a preview or rent the program. Learn more about Video On Demand (VOD) on p. 24.
Control who watches what with parental locks

You can create specific channels and types of programming accessible only with a Personal Identification Number (PIN).

Press MENU. Use theArrow keys to select options. Then press OK.

- Lock appears next to parental locking if a PIN is already set and locks are in effect.
- An open lock means that a PIN is set but no parental locks are in effect.
- No lock means that no PIN has been set.

Select parental locking and press OK. Enter your PIN. If no PIN has been set, the remote keypad to enter a new four-digit PIN. (Press DELETE to clear an entry.) You’ll have to re-enter it to return to live TV.

Quickly restore parental lock settings.

Turning the receiver off then on again will restore any parental locks that were temporarily suspended.

1. Select parental locking and press OK. Enter your PIN.
2. Press the down arrow to select unlock all TV for 4 hr and press OK. An open lock will now appear next to parental locking. All PINs will still be required to purchase locked rentals. (You’ll have to re-enter a new PIN next time.)
3. To temporarily turn off parental locking, select lock. Press OK. To immediately turn-off parental locking, select view locked only.
4. If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

To turn locks back on immediately, select lock in the parental locking screen. Press OK.

Locking on-demand video rentals

Press the down arrow to select change rating to rentals.

Press OK. Use the arrows to select from the parental locking screen, use the down arrow to select change next to rating.

Press OK. Use the down arrow to select lock.

Press OK. A lock symbol will appear. Press OK again to unlock it.

Press OK. To unlock all channels, use the left arrow to select unlock all.

Press OK. To temporarily turn-off parental blocking, select lock. Press OK then EXIT TO LIVE TV.

If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

Settings parental locking

Settings lock options

Quickly turn off parental locking

Press OK. To turn locks back on immediately, select lock in the parental locking screen. Press OK.

Settings parental locking

Quickly turn on parental locking

Press OK. To unlock all channels, use the left arrow to select unlock all.

Press OK. To temporarily turn-off parental blocking, select lock. Press OK then EXIT TO LIVE TV.

To turn locks back on immediately, select lock in the parental locking screen. Press OK.

Locking specific channels

Press the down arrow to select change rating to channels.

Press OK. Use the arrows to select from the parental locking screen, use the down arrow to select change next to channel.

Press OK. Use the down arrow to select lock.

Press OK. A lock symbol will appear. Press OK again to unlock it.

Press OK. To unlock all ratings, use the left arrow to select unlock all.

Press OK. If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

Select save and press OK.

If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

Locking programs based on ratings

Press the down arrow to select change rating to parental locking.

Press OK. The chart mark will disappear. Press OK again to remove it.

To remove all channels, use the left arrow to select unlock all.

Press OK. To temporarily turn off parental blocking, lock the parental locking screen. Select turn off locking, and press OK.

Press the down arrow to select lock.

Press OK. A lock symbol will appear. Press OK again to unlock it.

Press OK. To unlock all ratings, use the left arrow to select unlock all.

Press OK. If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

Select save and press OK.

If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.
What can you watch while recording?

You can watch and record up to four programs on different TVs at the same time. So you can record up to three programs and watch a fourth, or watch one of the four programs you are recording.

Your main AT&T U-verse receiver is also a digital video recorder (DVR)—and just about the only thing you can't do with a DVR is fast-forward into the future.

In addition to recording all your favorite programs (read more about DVR recording on p. 31), your DVR stores up to 90 minutes of live TV on the channel you’re watching.

Now you can:

> Freeze a live TV program to answer a call or check on dinner, then resume playing at the point where you left off.

> Create your own instant replays during an exciting game. Or watch the play again in slow motion to see how it was done.

> Missed the punchline because someone was talking? Back up and hear it again.

Pause, play, replay, and record live TV using your remote.

TV is now at your command

The familiar playback buttons on your remote can be used to pause, play, and replay live TV even on the spot.

**PAUSING/RESTARTING A PROGRAM**

To temporarily stop a live TV program, press **PAUSE**.

A progress bar will appear onscreen, showing how much time has elapsed and time until play resumes. The action will freeze for up to 90 minutes.

Note: If you don’t think you’ll be able to return to the program in 90 minutes, simply press record to begin recording. (Read more about DVR recording on p. 31.)

Press **PLAY** at any time to restart the program from where you left off.

**RECORDING WHAT YOU’RE WATCHING**

Press RECORD to “record” the program you’re watching. A progress bar will appear to indicate how far you can go back in time.

Press **PLAY** to begin recording in 10-second increments.

To return to “live” action, fast-forward until you reach the end of the green bar in the onscreen progress indicator.

**RECORDING WHAT YOU’RE WATCHING**

Press RECORD to begin immediately recording the program you’re watching. This feature is not available with Video On Demand (VOD) or Pay Per View.

The message “recording” will appear onscreen, and the record LED will light up red on the receiver until recording ends.

Recording will stop at the program’s scheduled end time. Press STOP to end the recording at any time. Press OK to confirm.

Note: You can watch or record up to four standard-definition programs at the same time for one hour and six minutes. If you try to record more, a screen will appear to help you resolve the conflict.

The recording will be saved under its program title. Turn to p. 35 for information about playing recorded shows.

**RECORDING WITH EXTRA TIME AT THE END**

If you think the program may run over the scheduled end time (as with sporting events and live reality show finales), you can add time to the end of your recording.

1 Press INFO after the program has begun recording. Use the BROWSE arrows to select record settings and press OK.

2 Use the arrows to select stop record. Press OK.

3 Choose the amount of time to add to the recording time. Press OK.

4 Use the left arrow to select save changes and press OK.

5 Select watch and press OK to return to the program.

Fast-forwarding and returning to the “live” program

If you have paused or replayed a live program, you can use the FF and FWD buttons to go forward in time.

Press FF to fast-forward. A progress bar will appear to indicate how far you can go forward (and back) in the program.

Press FF twice or three times to advance at increasing speeds.

Press FWD to fast-forward in 30-second increments.

To return to “live” action, fast-forward until you reach the end of the green bar in the onscreen progress indicator.

**RECORDING WHAT YOU’RE WATCHING**

Press RECORD to begin immediately recording the program you’re watching. This feature is not available with Video On Demand (VOD) or Pay Per View.

The message “recording” will appear onscreen, and the record LED will light up red on the receiver until recording ends.

Recording will stop at the program’s scheduled end time. Press STOP to end the recording at any time. Press OK to confirm.

Note: You can watch or record up to four standard-definition programs at the same time for one hour and six minutes. If you try to record more, a screen will appear to help you resolve the conflict.

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Note: You can watch or record up to four standard-definition programs at the same time for one hour and six minutes. If you try to record more, a screen will appear to help you resolve the conflict.

The recording will be saved under its program title. Turn to p. 35 for information about playing recorded shows.
To stop the video before it ends and replay or resume play at a later time, press STOP and press OK. To leave this screen without renting, press EXIT to return to the previous screen. To return to the horizontal menu, press EXIT. To preview your selection, use the left arrow to select Program Info. To leave the video screen, use the right arrow to select Watch Preview. To leave this screen without renting, press EXIT to return to the previous screen. To return to the horizontal menu, press EXIT. To preview your selection, use the left arrow to select Watch Preview. Press OK. To leave this screen without renting, press EXIT to return to the previous screen. Select rent and press OK. Press OK again to confirm. The video will begin to play. Ok. Use the left/right arrows to select a category. To search for a title or actor, select Search Video On Demand (VOD) from the VOD menu. Ok. Use the horizontal menu to access AT&T exclusive video, seasonal favorites, and special offers. Premium Video On Demand (VOD) When you subscribe to a premium movie channel package such as HBO®, you’ll have free access to their exclusive on-demand programs. Here’s how AT&T U-verse members with a premium movie package subscription can access Premium Video On Demand (VOD): Press MENU. Use the Browse arrows to select Premium Video On Demand (VOD). Press Premium Video On Demand (VOD) programming. Press EXIT. Use the Browse arrows to select Video On Demand (VOD) then Premium Video On Demand (VOD) programming. A list of available VOD programs will appear. Use the down arrow to select from the list. Press OK to start the video.
Buy Pay Per View events

New sporting events and concerts are available each month on AT&T U-verse Pay Per View. Tune to Front Row Channel 102 to watch previews of upcoming events. You can order them up to 14 days in advance.

1 Press GUIDE. Go to Pay Per View Channel 102 using the up/down BROWSE arrows on your remote.
2 Use the right arrow to see what’s ahead in the events schedule.
3 Press FF to jump forward 24 hours at a time.
4 Press REV to go back in 24-hour increments.
5 Select the program you want to order and press OK. A program info screen will appear, with event time and pricing.
6 Press OK to rent. If parental locks are set, enter your PIN (see “Block access to rentals” at right for more information).
7 You will be asked to confirm your order. Press OK. Press EXIT TO LIVE TV to return to the channel you were watching.
8 Tune to the event’s channel at the scheduled start time. If you tune in late, you will not be able to rewind what you missed.

Note: Unlike Video On Demand (VOD), Pay Per View events must be watched at the scheduled time. You will be charged for any event that you order, even if you don’t watch it.

Block access to rentals

Parental locking allows you to block access to Video On Demand (VOD) and Pay Per View selections using a personal identification number (PIN). If you don’t have a PIN, you’ll be asked to create one. Here’s how:

1 Press GUIDE. Go to Pay Per View Channel 102 using the up/down BROWSE arrows on your remote.
2 Use the right arrow to see what’s ahead in the events schedule.
3 Press FF to jump forward 24 hours at a time.
4 Press REV to go back in 24-hour increments.
5 Select the program you want to order and press OK. A program info screen will appear, with event time and pricing.
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8 Tune to the event’s channel at the scheduled start time. If you tune in late, you will not be able to rewind what you missed.
9 Note: Unlike Video On Demand (VOD), Pay Per View events must be watched at the scheduled time. You will be charged for any event that you order, even if you don’t watch it.

10 In parental locking, use the arrows to select change next to rentals. Press OK.
11 Use the right arrow to select lock and press OK. A lock symbol appears.
12 Use the left arrow to select save and press OK.
13 If you are finished setting parental locks, select lock. Press OK then EXIT TO LIVE TV.

Paying for on-demand videos and Pay Per View events

Any orders you place onscreen are automatically added to your monthly AT&T U-verse bill. You’ll find them in the “usage charges” section, listed by title with date rented and rental cost. Turn to p. 44 for more information about your bill.

Note: Adult Video On Demand (VOD) programming will be listed without a title.

Paying for on-demand videos for specific topics

Want to learn more about a specific topic? AT&T U-verse TV Help on Demand videos are available 24 hours a day, free on demand.

1 Use the left arrow to select play in the program info screen. Press OK. The help video will begin playing.
2 Press EXIT TO LIVE TV to return to regular programming.

You can also tune to Channel 413 to watch a short video about using Help On Demand. Then press OK to go directly to the Help on Demand video store.

1 Press guide. Go to Pay Per View Channel 102 using the up/down BROWSE arrows on your remote.
2 Use the right arrow to see what’s ahead in the events schedule.
3 Press FF to jump forward 24 hours at a time.
4 Press REV to go back in 24-hour increments.
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U-share

In this section, learn how your AT&T U-verse™ DVR turns your home into entertainment central. Easily schedule recordings of TV shows and whole series, and view your recorded program lists to watch or delete shows at will. Flexible. Adaptable. Fun. For you and yours. Spending U-time together.
Make your own TV schedule with a DVR—record now, watch later.

You had a brief introduction to your DVR on p. 22 when you learned to use your remote to control live TV. In this section, you’ll learn how to schedule, manage, and view a recorded program or an entire series. AT&T U-verse® DVR service offers these benefits and more:

- You’ll never have to choose between shows again. With AT&T U-verse TV and your DVR, you can watch and record up to four programs at the same time, up to two can be HD based on availability.
- Save every episode of your favorite series. You don’t have to know every time your favorite shows appear in the schedule. Set up a series recording, and the DVR will record the show whenever it’s on. You watch when you want. Learn more on p. 32.
- Set up recordings remotely from a PC or wireless phone. Forget to schedule your favorite show before you left on vacation? No problem. You’ll have access to your program guide from any PC or wireless phone to set up and cancel recordings. Learn more on p. 36.

How many TV programs can I save on my DVR?

- A DVR records 133 hours of standard-definition (SD) or 37 hours of High-Definition (HD) programming.
- Capacity varies between 37-133 hours with both SD and HD recordings.

For options on how to keep or delete programs, see p. 35.

DVR recording basics

Your main AT&T U-verse receiver is also a DVR that can record up to four programs at the same time, including premium channels.
- Access your saved programs anytime by pressing RECORDED TV.
- Easily manage your recordings to make space for new ones and protect the ones you want to keep.
- Pause, replay, and fast-forward the program, just like a videotape or DVD.

Schedule programs to record and save on your DVR

There are several ways to record a TV program that’s scheduled to air in the future. You can set your DVR to record one show on one date, all episodes of a series, and more.

SCHEDULING A SINGLE OR SERIES RECORDEdING FROM THE GUIDe

1. Press guide. Use the arrows on your remote to scroll through and highlight a program.
2. Press record. A red dot appears next to the program title to indicate that a recording is scheduled.
3. Press record twice to schedule the same show at the same day and time every week. Three red dots will appear.
4. Press RECORD. A red dot appears next to the program title to indicate that a recording is scheduled.
5. Press RECORD twice to schedule the same show at the same day and time every week. Three red dots will appear.
6. Press record to cancel the recording. The red dots will disappear.
7. Press EXIT TO LIVE TV to return to your last viewed channel.

Turn the page to learn how to schedule a series recording from the program info screen.

SCHEduling a singLe recOrding FROM the proGramm e info screen

1. Press record when tuned to a program you want to record.
2. Press guide. Use the arrows to highlight a program to record and press info. Select record episode and press OK.
3. To add time in case the program runs long, select stop recording and press OK. Select a time and press OK.
4. Select record. then press OK. Turn the page to learn how to schedule a series recording from the program info screen.

Schedule recordings using the search feature. Can’t locate the program or series you want to record in the guide? Use the search function. Learn how on p. 19.

SCHEduling a seRies recOrding FROM the proGramm e info screen

1. Press record when tuned to a program you want to record.
2. Press guide. Use the arrows to highlight a program to record and press info. Select record series and press OK.
3. Select a time and press OK.
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- A DVR records 133 hours of standard-definition (SD) or 37 hours of High-Definition (HD) programming.
- Capacity varies between 37-133 hours with both SD and HD recordings.

For options on how to keep or delete programs, see p. 35.

DVR recording basics

Your main AT&T U-verse receiver is also a DVR that can record up to four programs at the same time, including premium channels.
- Access your saved programs anytime by pressing RECORDED TV.
- Easily manage your recordings to make space for new ones and protect the ones you want to keep.
- Pause, replay, and fast-forward the program, just like a videotape or DVD.

Schedule programs to record and save on your DVR

There are several ways to record a TV program that’s scheduled to air in the future. You can set your DVR to record one show on one date, all episodes of a series, and more.

SCHEDULING A SINGLE OR SERIES RECORDEdING FROM THE GUIDe

1. Press guide. Use the arrows on your remote to scroll through and highlight a program.
2. Press record. A red dot appears next to the program title to indicate that a recording is scheduled.
3. Press record twice to schedule the same show at the same day and time every week. Three red dots will appear.
4. Press RECORD. A red dot appears next to the program title to indicate that a recording is scheduled.
5. Press RECORD twice to schedule the same show at the same day and time every week. Three red dots will appear.
6. Press record to cancel the recording. The red dots will disappear.
7. Press EXIT TO LIVE TV to return to your last viewed channel.

Turn the page to learn how to schedule a series recording from the program info screen.

SCHEduling a singLe recOrding FROM the proGramm e info screen

1. Press record when tuned to a program you want to record.
2. Press guide. Use the arrows to highlight a program to record and press info. Select record episode and press OK.
3. To add time in case the program runs long, select stop recording and press OK. Select a time and press OK.
4. Select record. then press OK. Turn the page to learn how to schedule a series recording from the program info screen.

SCHeduling a seRies recOrding FROM the proGramm e info screen

1. Press record when tuned to a program you want to record.
2. Press guide. Use the arrows to highlight a program to record and press info. Select record series and press OK.
3. Select a time and press OK.
4. Select record. then press OK. Turn the page to learn how to schedule a series recording from the program info screen.
More ways to schedule recordings and resolve schedule conflicts.

Scheduling a single recording from the program info screen:

- To access the program info screen
  - Press INFO when tuned to a program you want to record.
  - Press GUIDE. Use the BROWSE arrows on your remote to highlight a program to record and press INFO.

- To select a recorded series and press OK.
  - Use the BROWSE arrows to select series.
  - Press OK.

- To select show type if you want to limit it
  - Use the right arrow to select add recording. Press OK.

- To select channel and time and press OK.
  - The manual record screen appears.

- To add time in case the program runs long, select stop recording. Press OK to select a time.

- To select record, then press OK.
  - Note: AT&T U-verse TV does not adjust if a program’s schedule changes unexpectedly. However, planned schedule changes in a series move from 3:00pm to 4:00pm for one week will be followed and the episode recorded in its entirety.

Scheduling a single recording by entering channel, date, and time:

- Press Recorded TV (or press MENU) then select recorded TV.

- Use the right arrow to select add recording. Press OK.

- Select channel and time and press OK.
  - The manual record screen appears.

What to do when your recording schedules conflict:

- Your DVR can record up to four standard-definition (or one HD and three SD) programs at the same time. If you try to schedule a fifth, a conflict screen appears.

- To record a new program, select the new program. Press OK.

- To keep what was already scheduled and cancel the new recording, select previously scheduled program. Press OK.

- To record the new program, select the new program. Press OK.

- To record all episodes of the new series instead of a previously scheduled series, select record all episodes of new series from the conflict screen. Press OK.

- Select record only when no conflict occurs, then press OK when you don’t want to record episodes that conflict with previously scheduled recordings.

- Press guide. Use the BROWSE arrows to select the overwritten program indicated by a crossed-out red dot. Press OK.

- Note: When you resolve a conflict, all other scheduled recordings occur as programmed.

- Clearing the conflict symbol:
  - Press guide. Use the BROWSE arrows to select the overridden program (indicated by a crossed-out red dot). Press OK.

- Turn the page to see how to watch your recorded programs.
Manage your recordings, then browse, play, and replay at will.

Watch a recorded program

1. Press RECORD TV
2. Use the up/down arrows to select the program you’d like to watch. Press OK.
3. Press stop to stop the program.
4. To resume playing, press PAUSE/STEP.

Stop playing a recording

1. Press STOP at any time during a recording.
2. Press OK.
3. Press STOP again to return to the point where you previously stopped watching.

Protecting a recording from being deleted automatically

1. In the recorded TV screen, select erase recordings and press OK.
2. Highlight the program you want to protect, then press OK. Repeat to confirm.

Delete existing recordings

Manually deleting unwatched recordings from your DVR assures that you keep what you want. Otherwise, older programs are erased automatically to make room for new ones when DVR storage limit is reached. (See p. 30 for details.)

1. In the recorded TV screen, select browse recordings and press OK.
2. Highlight the program you want to erase, then press OK. Repeat as needed.

You can press STOP at any time and choose to start over.

3. Choose resume play to continue watching the program where you left off. Press OK.
4. Choose start over to watch the program from the beginning.
5. Choose erase to stop the program and delete it permanently.

Turn the page to learn how to program your DVR remotely: uverse.att.com/uconnect
Don't have wireless from AT&T?

You're missing out on a world of interactive features and affordable calling plans. Call us today and let AT&T seamlessly connect you to your world, including Web remote DVR access from your mobile phone!

Program your DVR from any Web-connected PC or wireless phone from AT&T.

You can program your DVR from any Web-connected PC when you have AT&T U-verse TV and AT&T High Speed Internet service. And with wireless from AT&T, you can manage your recordings right on your mobile phone.

Connect to your DVR from anywhere to:

- View and search through program listings
- Schedule program or series recordings
- Manage or edit scheduled recordings
- Delete saved programs

Program your DVR from a PC

Use the arrows on the right-hand side of the page to scroll through the listings.

Click select day to jump to a specific day.

Click the prime time link to view only programs that air at night.

Enter a title in the search field at the top of the screen to find a specific program.

Click a program title to open the program info screen for more details.

Schedule recordings over the internet

Log into your AT&T High Speed Internet account.

Click schedule recording to finish.

Manage recordings over the Internet

Log into your AT&T High Speed Internet homepage from any browser. (See your AT&T U-verse Internet feature guide for information.)

To view a list of scheduled recordings, click scheduled at the top of the screen.

Click series to list the full list just programs.

To cancel a recording, click the cancel checkbox next to the program title.

Click cancel selected recordings to view a list of programs already saved on your DVR, click recorded at the top of the screen.

To delete a program from your DVR, click the delete checkbox.

Mobile remote access

If you have Internet and wireless from AT&T, you can connect to your DVR from any Web-ready cell phone!

1) Log into AT&T Yahoo! Mobile Remote using the instructions at left.

2) Press the down arrow until you reach the my recordings section.

3) Select my recordings and press OK to see a list of programs you've already saved on your DVR, click recorded at the top of the screen.

4) To cancel or delete a recording, select remove below the program title.
Get local weather, traffic, sports & stock info, right when you want it.

AT&T U-verse® connects you to a variety of interactive services that you can customize to meet your needs.

TV & Internet connectivity
Up-to-date sports scores whenever you want them. Every sports fan’s dream! The AT&T U-bar gives you one-button, on-demand access to scores from your favorite teams, plus your local weather, traffic, and current stock quotes—all without leaving the program you’re watching.

Viewing the Interactive AT&T U-bar
1. Press GO INTERACTIVE on your AT&T U-verse remote control. The U-bar will appear on your TV screen. (See the following section to learn how to personalize your AT&T U-bar content.)

2. Use the up/down BROWSE arrows on your remote to switch between the weather, sports, stocks, and traffic categories on the left side of the screen.

3. Press OK to select. Related content will appear along the bottom of the screen.

4. Use the left/right arrows to scroll through the data.

5. To return to full screen TV, press EXIT to Live TV or BACK.

6. To use the CH/PG button to change channels while the U-bar is active, press CH/PG.

Personalize your AT&T U-bar content
You can control what you see on your AT&T U-verse Internet homepage by updating the preferences on your AT&T High Speed Internet homepage. (See your AT&T U-verse Internet feature guide for more information.)

1. Open any Web browser and go to uverse.att.com/uconnect.

2. Click the Sign In link at the top left.

3. Enter your main account’s AT&T High Speed Internet email address and password, and click the Sign In button.

4. When your personal homepage appears, find the weather, stocks, or scoreboard module that you want to modify. If you can’t find the module, see the following section, “Adding modules to your homepage.”

Note: Traffic info is automatically given based on your service ZIP code.

Adding modules to your homepage
If you don’t see the module that you want to modify on your AT&T High Speed Internet homepage, you will need to add it. This only takes a minute.

1. Sign into your AT&T High Speed Internet homepage. (See your AT&T U-verse Internet feature guide for more information.)

2. Click the options icon (it looks like a gear) at the top of the module.

3. If you are using an older version of My Yahoo!, instead click edit, then choose edit content from the pop-up menu.

4. A preferences pane will appear. Follow the onscreen prompts to remove and add content as desired. For example, enter a city name or ZIP code, then click the green plus sign next to a city name to see its weather on your U-bar.

5. When you are finished, click the save button to save changes and close the preferences pane.

Note: Use the ch/pg button to change channels while the U-bar is active.
Play free games and browse Yellow Pages in any ZIP code on your TV.

1. Tune to AT&T Yahoo! Games Channel by entering 92 on your remote (you can also press GUIDE to access the channel from your interactive program guide).

2. In the AT&T Yahoo! Games Channel interactive TV application, use the up/down arrows to select a game you want.

Press OK to select and play a game.

Press the BROWSE arrows, OK, and the number buttons on your AT&T U-verse remote to control the game.

Rules for each game can be viewed by selecting rules within the game screen.

To play a different game, use the arrows to select visit from the onscreen game buttons. You’ll be returned to the main games menu.

To return to regular programming, press EXIT TO LIVE TV on your remote at any time.

Find any business nationwide with onscreen Yellow Pages

The Yellow Pages channel on your AT&T U-verse TV lets you search for businesses by category, view contact info, even locate them on a map.

1. The first time you use this feature, you'll be asked to enter a ZIP code for your search. Note: This ZIP code will be used for all future searches until it is manually changed. To change the ZIP code, press 2 on your AT&T U-verse remote.

2. YELLOWPAGES.COM TV will offer a list of business categories to choose from. Use the up/down BROWSE arrows on your remote to select a category, and press OK.

3. Enter your search term. The BROWSE arrows and press OK to narrow your search until you find the business you’re looking for. Note: This ZIP code will be used for all future searches until it is manually changed.

4. When you have AT&T U-verse VoiceSM, you’ll know who’s calling without ever leaving the comfort of your couch. Incoming phone numbers with caller name (when available) are displayed on your TV screen. Call us to learn more about AT&T U-verse Voice.

Turn the page for answers to frequently asked questions. | uverse.att.com/uconnect

More features coming soon!

Two Streams of HD

We’re adding a second stream of High Definition (HD) programming soon. With two streams you’ll be able to watch one HD channel while you record another. And, if you have two HD TV’s, you can watch a different HD channel on each TV.

Yellow Pages

Find out how your peers are getting the most out of AT&T U-verse. Visit uverse.att.com and browse the community chat boards.

Find any business nationwide with onscreen Yellow Pages

Continue to select subcategories and press OK to narrow your search until you find the business you’re looking for.

Continue the search by name instead of category, press OK on your remote. Then use the BROWSE arrows and press OK to enter your search term.
Here we answer common questions about AT&T U-verse™ TV service.

**Frequently Asked Questions**

1. **If a program is locked, do I need a PIN to record it?**
   - No, you do not have to enter a PIN to record programs locked by the parental locking feature, but viewers do have to enter a PIN to watch the program while it’s recording or to view it at any time thereafter.

2. **What is the expected installation downtime and installation duration?**
   - Expect to be out of service for four hours or more during installation, depending on the complexity of your installation requirements.

3. **What can be used for Video On Demand (VOD), TV, and wireless Internet home networking, reception and distribution of AT&T U-verse service?**
   - This professionally installed device enables you to connect to the Internet and to stream high-definition videos, music, and photos. AT&T U-verse service includes one HD-ready receiver with DVR service (U200). Additional receivers available, up to 8 for a low monthly rental fee.

4. **Will AT&T U-verse TV service have any impact on your burglar alarm?**
   - No; once you set up a PIN, parental controls can be used to report any problems you encounter.

5. **Can anyone in my family report trouble to Customer Care?**
   - Yes; please call 1-800-ATT-2020 and be ready to provide your telephone number, a description of the problem, and how often it occurs.

6. **Why do I need a wireless gateway?**
   - The gateway connects your wires to the Internet and to other devices such as printers without wires anywhere in your home, at the same time.

7. **Can my family report trouble to Customer Care?**
   - Yes, please call 1-800-ATT-2020 and be ready to provide your telephone number, a description of the problem, and how often it occurs.

8. **How many receivers with DVR functionality will I have in my home?**
   - You can only watch or record up to three standard-definition programs on your DVR and still watch another channel. You can record two High-Definition programs at a time, based on availability.

9. **Can parental locking be used with On Demand (VOD)?**
   - Yes, once you set up a PIN, parental controls can be used for On Demand (VID), TV, and movies. All parental controls will require you to enter a PIN. Please remember to keep your PIN in a safe place because the PIN-reset process is not immediate, and parental control functionality will experience downtime.

10. **Can you record with the DVR and watch another channel?**
    - Yes; you can record up to three standard-definition programs for programs locked by the parental locking feature, but viewers do have to enter a PIN to watch the program while it’s recording or to view it at any time thereafter.

11. **Process is not immediate, and parental control functionality will experience downtime.**

12. **Will the DVR record on more than one TV in my home?**
    - Yes; once you set up a PIN, parental controls can be used to report any problems you encounter.

13. **Why do I need a wireless gateway?**
    - This professionally installed device enables you to connect to the Internet and to stream high-definition videos, music, and photos. AT&T U-verse service includes one HD-ready receiver with DVR service (U200). Additional receivers available, up to 8 for a low monthly rental fee.

14. **Can anyone in my family report trouble to Customer Care?**
    - Yes; please call 1-800-ATT-2020 and be ready to provide your telephone number, a description of the problem, and how often it occurs.

15. **How do I troubleshoot easily?**
    - Check here to see if you can troubleshoot easily.

16. **How do I get more help?**
    - Turn to Channel 411, or press the AT&T button on the top left of your remote control. You have to be within five minutes, make sure all the connections to your receiver are secure. If you’re still having problems, call for technical assistance at 1-800-ATT-2020.

Check here to see if you can troubleshoot easily.

**Troubleshooting Guide**

- **The Remote Won’t Work**
  - The green LED surrounding the receiver’s power button will flash.
  - Power on your remote (see tip at right). Call 1-800-ATT-2020 for more help.
  - **The RemOTe WILL NOT RESPOND**
  - If your system uses standard video or S-video connectors, check if the volume is muted by pressing mute on the receiver. Be sure you are aiming your remote at the receiver. You have to be within five minutes, make sure all the connections to your receiver are secure. If you’re still experiencing problems, call for technical assistance at 1-800-ATT-2020."
View your AT&T U-verse bill online.
Save time and money! Manage your services online. Take a tour of this free benefit at uverse.att.com.

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**Turn the page to record important information.**  
AT&T U-verse TV

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## Record your important information here for easy reference.

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For your security, please record any account passwords separately and keep them in a safe place.

### Customer Care Information

- **Video Channel:**
  - Tune your TV to Channel 411
- **Online Help:**
  - uverse.att.com/uconnect
- **Customer Care Information:**
  - 1-800-ATT-2020